



ON THE GATE, LLC
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HIGH SECURITY FOOD PASS WITH ANTI-SPLASH BOX

12/16/20

Care and Maintenance:

The Patented High Security Food Pass with the Anti-Splash Box is constructed primarily of Stainless Steel and Polycarbonate (found on the Anti-Splash Box). It has been engineered and built with only the highest quality materials that should last for many years with only minimal general maintenance.

THE KEY TO KEEPING STAINLESS STEEL "STAINLESS" AND POLYCARBONATE IN GOOD SHAPE REQUIRES PROPER MAINTENANCE AND CARE AS NOTED BELOW:

STAINLESS STEEL

Stainless-Steel can be damaged by abrasive pads, or the wrong kinds of cleaners. Despite its name and reputation, Stainless-Steel can both stain and rust.

If you find that the Stainless-Steel portion of the Anti-Splash Food Pass has become soiled, it can be cleaned as follows:

1. Use a mild soap or mild dish-washing liquid: Mix the soap with water. Wipe the Stainless-Steel with the soapy solution and then rinse thoroughly, ensuring all soap residue is removed.
2. A commercial cleaner designed specifically for Stainless-Steel can be used. Be sure to follow the product directions.
3. You can also use **WD-40**: Simply spray some WD-40 directly onto your Stainless-Steel Frame, or into a rag, and then wipe the **WD-40** away. WD-40 will also provide a layer of protection to the Stainless-Steel.

(NOTE: DO NOT USE WD-40 ON THE POLYCARBONATE FOUND ON THE ANTI-SPLASH BOX!)

Care and Cleaning Procedures for cleaning the Polycarbonate Anti-Splash Box

(Note: Use only products specifically recommended for cleaning polycarbonate such as Novus #1, or Brilliance, and a soft cloth. Never use a dry cloth or your hand to clean the Polycarbonate! This action will rub dirt and dust INTO the Polycarbonate)

Polycarbonate should only be cleaned with a mild detergent, water and a soft cloth.

1. First rinse the Polycarbonate Anti-Splash Box with lukewarm water.
2. Then wash the Box with a mild soap and lukewarm water using a soft cloth or sponge to gently wash the Polycarbonate with an up and down motion preferably in one direction.
3. Repeat this process until the Polycarbonate is clean, then rinse and dry with a soft cloth to prevent water spotting.

What to use and not use in the Care and Cleaning of the Polycarbonate Anti-Splash Box

The following cleaning agents have been found to be compatible with the Polycarbonate used on the Anti-Splash Food Pass Box:

1. Joy Liquid Dish Detergent
2. Freon T.F.
3. Palmolive Liquid Dish Detergent
4. Top Job
5. VM&P Grade Naptha
6. Novus #1
7. Brilliance

The following cleaning agents should **NEVER be used to clean the Polycarbonate used on the Anti-Splash Food Pass Box:**

1. Lysol
2. Pinosol
3. Butyl Cellosolve
4. Isopropanol
5. Formula 409
6. Ammonia
7. Windex with Ammonia

If you have any questions or concerns regarding the care and maintenance of the High Security Anti-Splash System, please contact **On The Gate, LLC - (718) 730-0058**